



## DHC – 360° Camera System

### Frequently Asked Questions (FAQ)

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**1. Navigation view is interrupted when I turn indicator for L/R view, can be made in picture in picture mode?**

Ans. No, picture in picture mode cannot be possible. If you want to turn off the indicator view option, you can visit the dealerships to turn it off.

**2. What if my remote is lost?**

Ans. User needs to purchase a new remote from Dealership

**3. My Remote is not working?**

Ans. Users need to purchase a new cell from hardware store/e-commerce and replace the cell.

**4. Pressure wash?**

Ans. If you are washing your car with pressure washer then please avoid the Front/Back, Left, Right Camera area, as they might break or damage due to the pressure. Any defect will be borne by customer.

**5. Clicking the Home/Back or any other APP when 360 View is ON**

Ans. When the 360 view is on kindly do not click on any other Apps or anywhere on the screen as it cuts off the video signal. The 360 view will return after 20-25 seconds after signal is recovered. Avoid touching the screen while 360 view is on.

**6. Access to Settings Page**

Ans. Access to settings page is restricted, and only associated dealerships can access this page.

**7. When double-clicking hazard light**

Ans. The rear camera will be shown for 15 seconds and then automatically cut off. Please note – no guidelines will be shown when activating rear camera via hazard light switch

## Installation and Compatibility

### 8. Is the 360-degree device compatible with my car model?

Ans. Refer to the below table the Car models and variants with Y are compatible.

360 Degree Camera Applicability Matrix					
Kushaq	Monte Carlo	Prestige	Sportline	Signature	Classic/Onyx
	Y	Y	Y	Y	N
Taigun	GT / GT Plus	GT Line	Topline	Highline	Comfortline
	Y	Y	Y	Y	N
Slavia	Monte carlo	Prestige	Sportline	Signature	Classic
	Y	Y	Y	Y	N
Virtus	GT / GT Plus	GT Line	Topline	Highline	Comfortline
	Y	Y	Y	Y	N
Kylaq		Prestige	Signature Plus	Signature	Classic
		Y	Y	N	N

### 9. How do I install the 360-degree device in my car?

Ans. Installation process will be done by trained professional at respective dealership.

## Functionality and Features

### 10. What are the benefits of a 360-degree camera system in my car?

The 360-Degree camera has the following benefits

#### Dynamic parking guidelines

- Steering-responsive overlays track wheel angle and show projected paths.
- Helps judge distances for parallel and perpendicular parking.

#### Seamless 3D panorama

- Stitches four wide-angle cameras into one continuous overhead view.
- Eliminates blind spots and unifies your surroundings.

#### Turn-signal views

- Left indicator engages the left-side camera feed.
- Right indicator engages the right-side camera feed.
- Gives a live, wide-angle look

#### High-speed availability

- 360° view can be activated at any driving speed.

#### Remote-control switching

- Sleek hand-held remote toggles between:
- Bird's-eye 360° view.
- Front/Rear camera
- Left/right side cameras\

### **11. Can I view the 360-degree view on my car's existing screen?**

Ans. The 360 Degree Kit comes with a dedicated high-quality display and 360-degree footage can be viewed on the dedicated screen provided.

### **Safety and Security**

### **12. Does the 360-degree device improve safety while driving?**

Ans. 360-degree camera system greatly improves safety by eliminating blind spots and offering a bird's-eye view of your surroundings. It's especially helpful for parking in tight spots, avoiding collisions, and navigating chaotic traffic.

### **13. Is the 360-degree device secure from hacking or unauthorized access?**

Ans. 360-degree camera systems are built with strong security measures, making them safe, moreover, this system is not connected to the cloud or internet hence it is secure from hacking.

### **Maintenance and Troubleshooting**

### **14. How do I maintain the 360-degree cameras?**

Ans. To maintain 360-degree cameras, clean the lenses regularly with a soft cloth to ensure clear visibility and accurate coverage.

### **15. What do I do if the 360-degree system malfunctions?**

Ans. If your 360-degree view malfunctions, kindly visit the dealership where you installed the product from and a trained official will diagnose the problem and provide you with the solution.

### **Product warranty**

### **16. Is there a warranty for the 360-degree device?**

Ans. We offer 2 year warranty on the product.

### **Touch Screen**

### **17. Why can't the 360D Camera Operate via touch?**

Ans. Due to Vehicle Manufacture limitations the 360 Degree Camera cannot operate on touch

### **18. Why can't the 360D Camera Cover the full screen?**

Ans. Due to Vehicle Manufacture limitations the 360 Degree Camera cannot cover the full screen